



Afford Refund Policy

Refunds may be made in the following circumstances only:

- Errors in Amount Paid: Should an error be made in the amount of any payments, you have 60 days in which to notify AFFORD of the error. A small processing fee may apply.
- Errors by Us: Should an error be made by AFFORD or its financial institution(s), full refunds will be made immediately upon notification of the error and all costs will be borne by AFFORD.

All requests for refunds must be made in writing and forwarded to:
accounts.receivable@afford.com.au.